



Public transport

Trams and buses

Urbancard Customer Service Office (Biuro Obsługi Klienta Urbancard - BOK) **44**
ul. Grabiszyńska 9

At the Customer Service Office, you can obtain an Urbancard, on which you can encode a ticket, file a complaint or receive an invoice for the ticket. Students can activate the semester ticket on their student ID card. You can also buy one-time and time-limited tickets at bus stops, onboard the vehicle (payment by a contactless debit or credit card only) or at kiosks.

i City buses and trams in Wrocław are **free of charge for students** of Wrocław's schools with a valid school ID.

Timetables:
www.wroclaw.pl/rozklady-jazdy
or at: www.jakdojade.pl/wroclaw

Electric scooters

All you need to rent a scooter is a mobile app.

Polish State Railways (Polskie Koleje Państwowe - PKP)

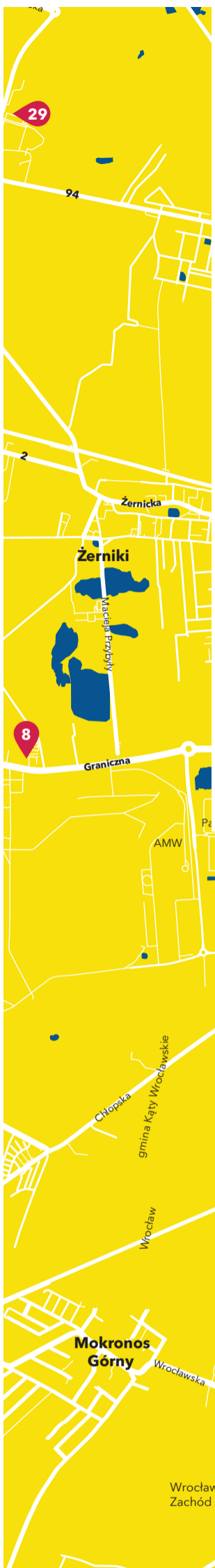
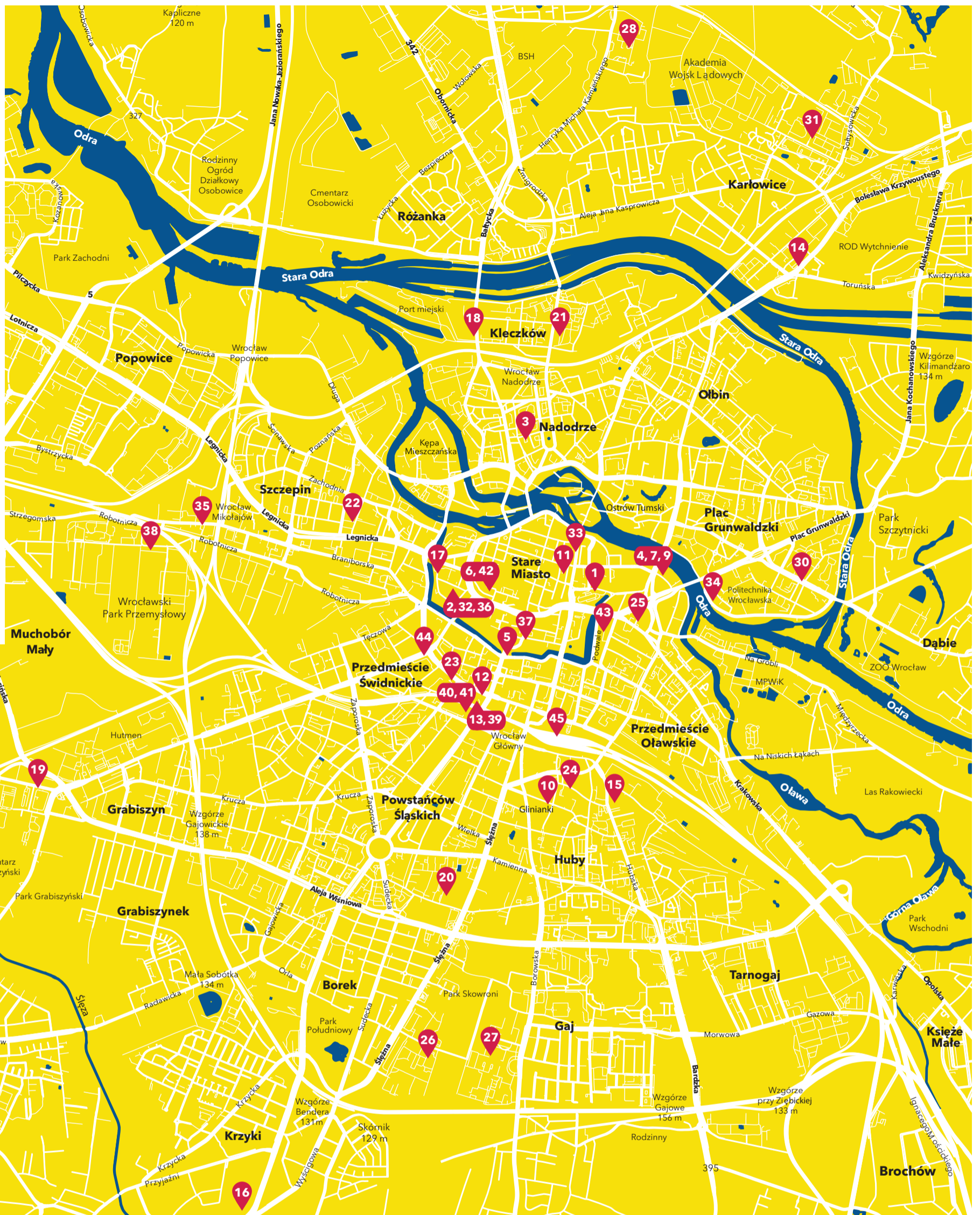
InfoDworzec - Wrocław Main Railway Station (InfoDworzec Wrocław Główny) **45**
ul. Piłsudskiego 105

You can buy train tickets online, at the train station ticket office or at a train station equipped with ticketing machines. You can also buy it onboard of a train from the conductor for an additional fee. Remember that you can also travel via train within the Wrocław city area, using your valid public transport ticket.

Wrocław City Bike (Wrocławski Rower Miejski - WRM)

Wrocław City Bike allows you to cycle around the city for free (up to 20 minutes per ride), as the stations are located around the city. Before you rent a bike for the first time, you must register in the system and charge your account with a small amount of money. You can rent your bike using mobile applications or contactless cards.

You will find a map of bicycle routes in Wrocław at:
www.wroclaw.pl
More at: www.wroclawskirower.pl



1 **WroMigrant. Information and activity points for migrants**
Wrocław Centre for Social Development
ul. Dominikański 6
50-159 Wrocław
phone number: +48 71 77 24 950,
+48 735 969 992, +48 538 579 521,
+48 538 579 555
e-mail: wromigrant@wrcs.wroclaw.pl
www.wielokultury.wroclaw.pl/wromigrant
Opening hours:
Monday-Friday 9:00-16:30

2 **Infopoint of the Migrants' Rights Institute**
ul. Ruska 46a/201
phone number: +48 510 011 846
e-mail: biuro@instytutpm.eu
www.instytutpm.eu
Opening hours: Monday, Wednesday 14:00-20:00, Tuesday, Thursday 10:00-14:00, Friday 14:00-20:00
(contact only by phone or e-mail)

3 **NOMADA Association for the Integration of a Multicultural Society Advice Point**
ul. Paulińska 4/8, 50-247 Wrocław
phone number: +48 71 307 03 35
(general), +48 791 576 459 (free of charge advice point)
e-mail: nomada@nomada.info.pl,
counseling@nomada.info.pl,
www.nomada.info.pl
Opening hours:
Monday-Friday 10:00-16:00
Advice point:
Monday-Thursday 10:00-17:00

4 **Third Country Nationals Support Office - Lower Silesian Province Office**
pl. Powstańców Warszawy 1
50-153 Wrocław
phone number: +48 71 340 60 73/ 75/ 76
e-mail: infotam@duw.pl
Opening hours:
Monday-Friday 8:00-16:00

5 **Economic Development Office - Economic Information Point**
ul. Świdnicka 53, room 311 (3rd floor)
phone number: +48 71 777 78 19,
+48 71 777 75 31
e-mail: brg@um.wroc.pl
www.wroclaw.pl
Opening hours: 7:45-15:45

6 **Wrocław Agglomeration Development Agency**
pl. Solny 14
phone number: +48 71 783 53 10
e-mail: office@invest-in-wroclaw.pl
www.araw.pl
Opening hours:
Monday-Friday 9:00-20:00

7 **Department of Civil Affairs and Foreigners - Lower Silesian Province Office**
pl. Powstańców Warszawy 1
50-153 Wrocław
phone number: +48 71 701 11 00
Opening hours: Monday-Friday 8:30-15:30

8 **Border Guard**
Border Guard Office in Wrocław-Strachowice
ul. Graniczna 105A

9 **Lower Silesian Province Office**
pl. Powstańców Warszawy 1
50-156 Wrocław
phone number: +48 71 701 11 00
Opening hours: Monday-Friday 8:30-15:30

10 **County Labour Office**
ul. Świdnicka 20-22, 50-525 Wrocław
phone number: +48 71 770 16 00
Opening hours:
Monday-Friday 8:00-14:00

11 **Wrocław City Office (COM)**
ul. Gliniana 20-22, 50-525 Wrocław
phone number: +48 71 777 77 77
Opening hours:
Monday-Friday 7:45-15:45

12 **Resident Service Centre (COM):**
12 ul. Zapolskiej 4
13 ul. Bogusławskiego 8-10
14 al. Kromera 44
15 ul. Hubska 8-16
16 al. Karkonoska 45

17 **Registry Office**
ul. Włodkowska 20, 50-072 Wrocław
phone number: +48 71 777 91 50
e-mail: usc@um.wroc.pl
Opening hours:
Monday-Friday 8:00-15:15

18 **Social Insurance Institution**
Social Insurance Institution Branch in Wrocław
ul. Reymonta 4/6, 50-225 Wrocław
Social Insurance Institution Telephone Service Centre: +48 22 560 16 00
Opening hours:
Monday-Friday 7:00-18:00

19 **TAX OFFICE**
Tax Office - Wrocław Fabryczna district
ul. Ostrowskiego 5
53-238 Wrocław
phone number: +48 71 797 73 00

20 **Tax Office - Wrocław Krzyki district**
ul. Sztabowa 100
53-310 Wrocław
phone number: +48 71 338 92 01

21 **Tax Office - Wrocław Psie Pole district**
ul. Trzebnicka 33
50-231 Wrocław
phone number: +48 71 326 52 00

22 **Tax Office - Wrocław Stare Miasto district**
ul. Inowrocławska 4
53-654 Wrocław
phone number: +48 71 786 67 00

23 **Tax Office - Wrocław Śródmieście district**
ul. Piłsudskiego 27-29
50-044 Wrocław
phone number: +48 71 371 41 70

MEDICAL CARE

24 **National Health Fund (NFZ) Insured Service Centre**
ul. Dawida 2
phone number: +48 71 797 91 31
NFZ patient's telephone information: 800 190 590 (call-dobowa)
www.nfz.wroclaw.pl
Opening hours:
Monday-Friday 8:00-16:00

25 **Hospitals: „Dobrzyńska” Provincial Healthcare Centre**
ul. Dobrzyńska 21/23
50-403 Wrocław
phone number: +48 71 774 77 00
(main number); +48 71 774 77 03 to 707
(registration)
Opening hours: every day 7:00-22:00 (sprains, bone fractures, cuts)

26 **Hospital Emergency Department - Military Clinical Hospital with Polyclinic - Independent Public Complex of Health Care Facilities**
ul. Weigla 5
50-981 Wrocław
phone number: +48 71 76 60 208; 261 660
130(Hospital Emergency Department)
Opening hours: open 24 hours

27 **Hospital Emergency Department - University Clinical Hospital in Wrocław**
ul. Borowska 213
50-556 Wrocław
phone number: +48 71 733 11 10
(Information)

Opening hours: daily 7:30-15:00
phone number: +48 71 733 29 64
(Hospital's Emergency Department)
Opening hours: open 24 hours

28 **Hospital Emergency Department - Provincial Specialist Hospital in Wrocław**
ul. Kamińskiego 73A
51-124 Wrocław
phone number: +48 71 32 70 100
Opening hours: open 24 hours

29 **For children: Hospital Emergency Department - Lower Silesian Specialist Hospital named after T. Marciniak**
ul. Fieldorfa 2
50-996 Wrocław
phone number: +48 71 306 44 19
Admission Room: +48 71 306 42 21/22
Hospital's Emergency Department: +48 71 306 43 04
Opening hours: open 24 hours (surgery ward)

30 **Clinic of Paediatric Surgery and Urology**
(Surgical Outpatient Department)
ul. Curie-Skłodowskiej 52
50-369 Wrocław
phone number: +48 71 770 30 16
Opening hours: open 24 hours

31 **Provincial Specialist Hospital named after J. Gromkowski**
pl. Teatralny 5, 50-001 Wrocław
www.biblioteka.wroc.pl
phone number: +48 71 39 25 338
Opening hours: open 24 hours

EDUCATION

32 **Polish language learning for adults: Let's move - Fundacja Ukraina (Ukrainian Foundation) and Fundacja MODE (Move and Develop Foundation)**
ul. Energetyczna 14, floor 1
53-330 Wrocław
e-mail: info@modefoundation.com

33 **School of Polish Language and Culture for Foreigners - University of Wrocław**
pl. Nankiera 15, 50-140 Wrocław
www.sjo.pwr.edu.pl
+48 71 375 25 70

34 **Study of Foreign Languages - Wrocław University of Technology**
wyb. Stanisława Wyspiańskiego 8,
50-370 Wrocław
www.sjo.pwr.edu.pl
+48 71 320 31 87

35 **Language clubs: Wrocław Integration Centre - WCI**
ul. Strzegomska 49, 53-611 Wrocław
www.wci.wroclaw.pl
+48 71 782 35 11

36 **Polish Speaking Club - Fundacja Ukraina (Ukrainian Foundation)**
ul. Ruska 46a/201, 50-079 Wrocław
www.fundacjaukraina.eu
+48 571 330 203

37 **Language Cafe - Municipal Public Library Mediateka**
pl. Teatralny 5, 50-001 Wrocław
www.biblioteka.wroc.pl
+48 71 347 12 82

38 **Nurseries (1-3 years)**
Administration of nurseries
ul. Fabryczna 15, 53-609 Wrocław
phone number: +48 71 365 03 46
www.wz.wroc.pl
Opening hours:
Monday-Friday 8:00-15:15

EDUCATION SYSTEM

39 **Department of Education**
ul. Bogusławskiego 8-10, 5th floor, room 503
50-031 Wrocław
phone number: +48 71 777 85 16
e-mail: deu@um.wroc.pl
Opening hours:
Monday-Friday 7:45-15:45

40 **Preschool (3-5/6 years old) and primary school (6/7-14/15 years old)**
City Office's Education Department of Preschools and Primary Schools
ul. Zapolskiej 4, 4th floor, room 446
50-032 Wrocław
phone number: +48 71 777 87 06
e-mail: wpp@um.wroc.pl
rekrutacja.edu.wroclaw.pl
Opening hours:
Monday-Friday 7:45-15:45

41 **Secondary school (15-19 years old)**
City Office's Education Department of Secondary Schools
ul. Zapolskiej 4, 4th floor, room 450
50-032 Wrocław
phone number: +48 71 777 77 91
e-mail: wps@um.wroc.pl
rekrutacja.edu.wroclaw.pl
Opening hours:
Monday-Friday 7:45-15:45

42 **Studying in Wrocław**
Wrocław Agglomeration Development Agency (ARAW)
pl. Solny 14
phone number: +48 71 776 71 28,
+48 71 776 71 33
e-mail: office@studyingwroclaw.pl
www.studying-in-wroclaw.pl
Opening hours:
Monday-Friday 9:00-20:00

CONSULATES

43 **General Consulate of Germany**
ul. Podwale 76
phone number: +48 71 377 27 00
Opening hours:
Monday-Thursday 8:30-11:30

PUBLIC TRANSPORT

44 **Urbancard Customer Service Office (BOK)**
ul. Grabiszyńska 9
phone number: +48 71 341 12 00
e-mail: bok@urbancard.pl
www.urbancard.pl
Opening hours: Monday-Friday 8:00-18:00, Saturday 9:00-14:00

45 **InfoDworzec - Wrocław Main Railway Station**
ul. Piłsudskiego 105
phone number: +48 71 71 72 107
e-mail: wroclaw.glowny@pkp.pl
www.rozklad-pkp.pl
Opening hours:
Monday-Friday 8:00-15:15